



# Update from the Consortium of Lancashire & Cumbria LMCs

Tuesday 6<sup>th</sup> June

## A Note from the Chief Operating Officer – Faye Tomlinson

As I begin my first official full week as the Chief Operating Officer of the Lancashire & Cumbria Consortium of LMCs, I would like to introduce myself to those who I have never had the opportunity to meet/work with during my time at the LMC.

I have been working for the Consortium for 8 years now, starting off as Liaison Officer for Central Lancashire LMC and then moving up into the role of Executive Lead for Lancashire Coastal LMC, where I have remained for the past 6 years. During my time in the Fylde Coast, I have helped support a number of practices and PCNs through CQC, resilience projects, partnership disagreements, estates issues and much more, and as a result, I have formed close relationships with the people working in them. I have also been instrumental in building links with Blackpool Teaching Hospitals to discuss issues pertaining to the primary/secondary care interface and worked closely with colleagues from the Lancs & South Cumbria ICB, both at system and the previous CCG level, to ensure there has been LMC input into decision making on any national or local initiatives that impact general practice.



Now I would like to emulate what I have achieved in the Fylde Coast across the whole of the consortium and am particularly interested to learn about the local issues that are affecting each area. I'm also keen to start building relationships with the practices/PCNs across our consortium patch and will be supporting each Executive Lead in their work so we can continue to deliver the high service that you have come to expect of us. I am also looking forward to working closely with our new Chief Executive, Dr Adam Janjua, when he starts in July and will be supporting him in his leadership of the LMC as we continue to address issues such as contract changes, safe working practice and implementation of Fuller.

## **LMC UK Conference**

The annual UK LMC conference was held Thursday 18 and Friday 19 May 2023 in London. The UK Conference brings together LMC representatives from the four nations to debate issues of importance to general practice. The output of these conferences feed into each of the BMA General Practice Committees. The outlining motions carried and the outcome of elections from the recent Conference [can be seen here](#).

## **Communicating with your patients**

The LMC has created two posters '[Meet your GP Practice Clinical Team](#)' and '[Meet other members of your GP team](#)' to raise patient awareness of practice teams and how they can get the best healthcare.

You can find the posters on our website, together with other materials you can use to [communicate with your patients](#).





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## Report on the GP recovery plan – reducing bureaucracy

As mentioned on last week's Brieflet, the [BMA have shared a template letter](#) Practices can use to support improving the primary/ secondary care interface.

The LMC are currently in dialogue with Lancs & South Cumbria ICB around this. We have also established operational/ strategic meetings with each Acute Trust in Lancs & South Cumbria to discuss matters of mutual interest. NEW Cumbria GPLT are also in the process of liaising with the Acute Trust.

Please let us know if there is anything you would like us to raise at these meetings.

## Call to Action: NHSE National GP IT Review

NHSE is conducting a national review of all GP IT Services where Lancs & South Cumbria ICB has volunteered to participate. A third party (Channel 3 Consulting) has been selected by NHSE to conduct the review and gain insight into the end-user perception of GP IT Enabling Requirements. This opportunity is for all users to feedback on the services provided by your GP IT Provider.

All practices/PCN's will be able to get involved by submitting responses to a short survey which should take between 5 - 10 minutes to complete. Please disseminate to your staff and encourage them to provide feedback, views, and opinions so that there are a diverse range of responses. Individual responses will not be shared with the ICB or GP IT providers. NHSE would like feedback on the positive and negative experience on the GPIT services being provided to ensure there is factual view for Channel 3 Consulting to review.

Additionally, some practices/PCN's may be contacted directly by Channel 3 Consulting to take part in interviews to provide a more in-depth view of GP IT support. Interviews will be approx. 45 mins long and is optional.

Please [complete the survey](#) by 14<sup>th</sup> June 2023. Interviews will take place from w/c 19<sup>th</sup> June 2023. If you have any questions, please contact [Matt Ciapa](#) or [Steph Worsey](#). Also, feel free to contact the [Channel 3 Consulting Team](#) if you have any questions or require more information.

## The importance of Annual Health Checks for people with a learning disability

A [recording is now available to view the webinar on improving the take up and quality of Annual Health Checks for people with a learning disability](#). Latest data shows that 78.1% of people on the GP Learning Disability Register eligible to take up an Annual Health Check (AHC) had done so by 31 March 2023, against the Long Term Plan target of 75% (a year earlier than planned). Watch [this film to see how Charlotte worked with her GP to have a great AHC and Health Action Plan](#).

## LMC pages and guidance for practices

- ❖ See your LMC GP representatives [here](#)
- ❖ See upcoming LMC and non LMC training events: [Training & Events](#)
- ❖ Follow us on Twitter: [@nwlmc](#)s
- ❖ Contact us for advice and guidance on all things General Practice: [enquiries@nwlmc.org](mailto:enquiries@nwlmc.org)

